Cookie Policy

Our Use of Cookies

Our Sites may place and access certain first-party Cookies on your computer or device. First party Cookies are those placed directly by Us and are used only by Us. We use Cookies to facilitate and improve your experience of Our Sites and to provide and improve Our products and services. We have carefully chosen these Cookies and have taken steps to ensure that your privacy and personal data is protected and respected at all times.

All Cookies used by and on Our Sites are used in accordance with current Cookie Law.

Before Cookies are placed on your computer or device, you will be shown a pop-up requesting your consent to set those Cookies. By giving your consent to the placing of Cookies you are enabling Us to provide the best possible experience and service to you. You may, if you wish, deny consent to the placing of Cookies; however certain features of Our Sites may not function fully or as intended.

Certain features of Our Sites depend on Cookies to function. Cookie Law deems these Cookies to be "strictly necessary". Your consent will not be sought to place these Cookies, but it is still important that you are aware of them. You may still block these Cookies by changing your internet browser's settings as detailed below in section 13.9, but please be aware that Our Sites may not work properly if you do so. We have taken great care to ensure that your privacy is not at risk by allowing them.

The first party Cookies may be placed on your computer or device.

Our Sites use analytics services. Website analytics refers to a set of tools used to collect and analyse anonymous usage information, enabling Us to better understand how Our Sites are used. This, in turn, enables Us to improve Our Sites and the products and services offered through them. You do not have to allow Us to use these Cookies, however whilst Our use of them does not pose any risk to your privacy or your safe use of Our Sites, it does enable Us to continually improve Our Sites, making it a better and more useful experience for you.

The analytics service(s) used by Our Sites use(s) Cookies to gather the required information.

Cookie Name	Type	Provider	Purpose
		Necessary	
JSESSIONID	HTTP	uk2.roomlynx.net	Preserves users states across page requests.
PHPSESSID	HTTP	reservation.quandoo.co.uk	Preserves user session state across page requests.
language	HTML	reservation.quandoo.co.uk	Saves the user's preferred language on the website.
ARRAffinity	HTTP	gldev.azurewebsites.net	Used to distribute traffic to the website on several servers to optimise response times.
		Statistics	
@@History/@@scroll|#	HTML	widget.quandoo.co.uk	Unclassified
__utma	HTTP	reservation.quandoo.co.uk	Collects data on the number of times a user has visited the website as well as dates for the first and most recent visit. Used by Google Analytics.
__utmb	HTTP	reservation.quandoo.co.uk	Registers a timestamp with the exact time of when the user accessed the website. Used by Google Analytics to calculate the duration of a website visit.
__utmc	HTTP	reservation.quandoo.co.uk	Registers a timestamp with the exact time of when the user leaves the website. Used by Google Analytics to calculate the duration of a website visit.
__utmt	HTTP	reservation.quandoo.co.uk	Used to throttle the speed of requests to the server.
__utmz	HTTP	reservation.quandoo.co.uk	Collects data on where the user came from, what search engine was used, what link was clicked and what search term was used. Used by Google Analytics.
_dc_gtm_UA-#	HTTP	reservation.quandoo.co.uk	Used by Google Tag Manager to control the loading of a Google Analytics script tag.
_ga	HTTP	exchangehotelcardiff.co.uk	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.
_ga	HTTP	reservation.quandoo.co.uk	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.

Cookie Name	Type	Provider	Purpose
_ga	HTTP	uk2.roomlynx.net	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.
_gat	HTTP	reservation.quandoo.co.uk	Used by Google Analytics to throttle request rate
_gat	HTTP	uk2.roomlynx.net	Used by Google Analytics to throttle request rate
_gat	HTTP	exchangehotelcardiff.co.uk	Used by Google Analytics to throttle request rate
_gid	HTTP	exchangehotelcardiff.co.uk	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.
_gid	HTTP	uk2.roomlynx.net	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.
_gid	HTTP	reservation.quandoo.co.uk	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.
_vis_opt_s	HTTP	quandoo.co.uk	Used by Visual Website Optimizer to determine if the visitor is participating in a design experiment.
_vis_opt_test_cookie	HTTP	quandoo.co.uk	Used to check if the user's browser supports cookies.
_vwo_uuid	HTTP	quandoo.co.uk	Used by Visual Website Optimizer to ensure that the same user interface variant is displayed for each visit, if the user is participating in a design experiment.
ai_user	HTTP	uk2.roomlynx.net	Used by Microsoft Application Insights software to collect statistical usage and telemetry information. The cookie stores a unique identifier to recognize users on returning visits over time.
vuid	HTTP	vimeo.com	Collects data on the user's visits to the website, such as which pages have been read.

Cookie Name	Type	Provider	Purpose
		Marketing	
__stid	HTTP	sharethis.com	Registers a unique ID that identifies the user's device for return visits.
ai_session	HTTP	uk2.roomlynx.net	Preserves users states across page requests.
CMDD	HTTP	casalemedia.com	Collects anonymous data related to the user's visits to the website, such as the number of visits, average time spent on the website and what pages have been loaded with the purpose of displaying targeted ads.
CMID	HTTP	casalemedia.com	Unclassified
CMPRO	HTTP	casalemedia.com	Unclassified
CMPS	HTTP	casalemedia.com	Collects anonymous data related to the user's visits to the website, such as the number of visits, average time spent on the website and what pages have been loaded with the purpose of displaying targeted ads.
CMSC	HTTP	casalemedia.com	Collects anonymous data related to the user's visits to the website, such as the number of visits, average time spent on the website and what pages have been loaded with the purpose of displaying targeted ads.
CMST	HTTP	casalemedia.com	Collects anonymous data related to the user's visits to the website, such as the number of visits, average time spent on the website and what pages have been loaded with the purpose of displaying targeted ads.
eid	HTTP	criteo.com	Collects anonymous data related to the user's visits to the website, such as the number of visits, average time spent on the website and what pages have been loaded with the purpose of displaying targeted ads.
fr	HTTP	facebook.com	Used by Facebook to deliver a series of advertisement products such as real time bidding from third party advertisers.
i	HTTP	openx.net	Unclassified
IDE	HTTP	doubleclick.net	Used by Google DoubleClick to register and report the website user's actions after viewing or clicking one of the advertiser's ads with the purpose of measuring the efficacy of an ad and top resent targeted ads to the user.

Cookie Name	Type	Provider	Purpose
KRTBCOOKIE_#	HTTP	pubmatic.com	Registers a unique ID that identifies the user's device during return visits across websites that use the same ad network. The ID is used to allow targeted ads.
MUID	HTTP	bing.com	Used widely by Microsoft as a unique user ID. The cookie enables user tracking by synchronising the ID across many Microsoft domains.
MUIDB	HTTP	bing.com	Unclassified
PUBMDCID	HTTP	pubmatic.com	Unclassified
PugT	HTTP	pubmatic.com	Unclassified
test_cookie	HTTP	doubleclick.net	Used to check if the user's browser supports cookies.
uid	HTTP	criteo.com	Collects anonymous data related to the user's visits to the website, such as the number of visits, average time spent on the website and what pages have been loaded, with the purpose of displaying targeted ads.
Unclassified			
__sharethis_cookie_test__	HTTP	exchangehotelcardiff.co.uk	Unclassified
_uetsid	HTTP	quandoo.co.uk	Unclassified
_vwo_ds	HTTP	quandoo.co.uk	Unclassified
_vwo_uuid_v2	HTTP	quandoo.co.uk	Unclassified
criteo_write_test	HTTP	reservation.quandoo.co.uk	Unclassified
cto_lwid	HTTP	quandoo.co.uk	Unclassified
cto_tld_test	HTTP	quandoo.co.uk	Unclassified
quandoo	HTTP	reservation-	Unclassified

Cookie Name	Type	Provider	Purpose
		service.quandoo.co.uk	
quandoo	HTTP	widget.quandoo.co.uk	Unclassified

In addition to the controls that We provide, you can choose to enable or disable Cookies in your internet browser. Most internet browsers also enable you to choose whether you wish to disable all cookies or only third party cookies. By default, most internet browsers accept Cookies but this can be changed. For further details, please consult the help menu in your internet browser or the documentation that came with your device.

You can choose to delete Cookies on your computer or device at any time, however you may lose any information that enables you to access Our Sites more quickly and efficiently including, but not limited to, login and personalisation settings.

It is recommended that you keep your internet browser and operating system up-to-date and that you consult the help and guidance provided by the developer of your internet browser and manufacturer of your computer or device if you are unsure about adjusting your privacy settings.